

PRINCIPAL BANK MONEY MOVEMENT

If you have a Checking, Student Checking, Business Owner Checking, Savings, Student Savings, Advantage Savings or Money Market account with Principal Bank, you may be eligible to use Principal Bank Money Movement (herein referred to as the “Service”). The Service will allow you to (1) transfer funds from your accounts at other financial institutions to your accounts at Principal Bank and (2) transfer funds from your accounts at Principal Bank to accounts at other financial institutions (either your own accounts or another individual’s accounts), assuming in the case of both (1) and (2) that the transfer is allowed by the other financial institution and by law. Not all accounts with other financial institutions permit funds transfers.

Your eligibility for the Service will be determined solely by us, and will depend, in part, upon whether your accounts with us are in good standing. Your eligibility for this service may change over time due to factors such as your use or misuse of the service and/or your account, and notice of such a change will be provided on your Money Movement transaction screen.

By providing us with the names and/or account information we require related to any account for which you wish to use the Service, you authorize us to validate (1) your ownership of the account and (2) that the account contains sufficient funds for the transfer you request. We may, but are not obligated to, validate any account you submit by performing a test transfer where one or more low dollar payments will be both credited to and debited from the account. The test credit will always occur before the test debit and the test credit will always be equal to or greater than the test debit so that the balance in the account will never be less than the actual balance as a result of the test transfer.

When you submit an external transfer request, you authorize us to access the websites and databases of other financial institutions where you hold an account to retrieve information and complete your request. By submitting an external transfer request, you represent and warrant to us (1) that you have the right to permit us to access the outside account to complete the external transfer request or for any other reason authorized by this agreement, (2) that your disclosure of the information and our use of the information to complete an external transfer request will not violate the rights of any third parties, (3) that the information provided in your external transfer request is true, correct and complete and (4) that your external transfer request is permitted by any agreement you have with the other financial institution. You further agree that if an external transfer request identifies a bank or account owner by name and account number, the relevant financial institution (which may be us) may execute the request by relying on and using the account number only, even if the account number does not correspond to the name provided in your request, and neither we nor any other financial institution shall incur any liability for doing so.

You authorize us to select any means we deem suitable to execute your external transfer request. You agree to be bound by the rules and regulations that govern the applicable funds transfer systems, such as automated clearing house (ACH) as published by the National Automated Clearinghouse Association (NACHA). Using ACH, we debit one of your accounts and credit another of your accounts or the account of your designated third party recipient. After we are reasonably certain that the debit will not be returned (typically 3-4 business days), the transfer will be finalized with a credit to your account or the account of your designated third party recipient.

In the event that the debit side of a transfer, or any portion of such debit, has failed and the credit side of the transfer has been released, you authorize us to collect from the account to which the credit side of the external transfer was sent. We reserve the right to resubmit a debit, or a portion of a debit, in the event of an insufficient or uncollected funds return where we cannot collect the amount credited. To effect this collection, you authorize us to debit the credited account or the debited account in either the same dollar amount as the original external transfer request or a portion thereof. You understand there may be additional fees associated with our having to resubmit a debit, imposed either by us or the other financial institution. To effect this collection, you also authorize us to offset any of your other accounts with us in accordance with the Right of Offset paragraph provided in the Terms and Conditions that govern your account with us.

You agree that you will not use the Service in any manner that is not permitted by the terms of this Agreement or by any applicable law or regulation. You further agree that you will not use the Service in any manner that could damage, disable, burden or impair the service or interfere with any other party's use and enjoyment of the Service.

We will use our best efforts to process all your external transfer requests properly and timely. However, notwithstanding anything contained in this agreement to the contrary, we shall incur no liability if we are unable to complete your external transfer requests you initiate through us because of the existence of one or more of the following circumstances:

- (1) If, through no fault of us, your account does not contain sufficient funds to complete the external transfer request plus any applicable fees.
- (2) The processing of your external transfer request would result in you exceeding one or more of the specific dollar limits displayed on your Money Movement transaction screen or otherwise disclosed in writing to you.
- (3) The Service is not working properly and you know or have been advised by us about the malfunction before you execute the transaction.
- (4) You have not provided us with your correct account information, or the correct name, address, phone number, account information, or other required information for the person or account you wish an external transfer request to be directed in order for us to properly process your external transfer request in accordance with our established procedures.
- (5) Circumstances beyond our control, such as, but not limited to, fire, flood, or interference from an outside source, prevent the proper execution of the external transfer request and we, as the case may be, have taken reasonable precautions to avoid these circumstances.
- (6) The processing of your external transfer request was not completed due to the act or omission of the other financial institution involved with the external transfer request, including any funds transfer limits set by the other financial institution or any restrictions on whether a particular account is eligible for funds transfer transactions.

- (7) The recipient's account number for an external transfer has already been identified by another Principal Bank account owner as a registered account on their Money Movement screen.

As noted in the Inactive Accounts section of the Terms and Conditions that govern your account with us, we will disable Internet access to your account if your Internet access has not been used for a period of six months. This will also disable your access to the Service. Internet transactions are further defined in the Electronic Funds Transfers disclosure provided later in this agreement.

If we cause an incorrect amount of money to be removed from your account during a transaction, or cause money from your account to be directed to an account that does not comply with your external transfer request and none of the above exceptions apply, we shall be responsible for returning the improperly transferred funds to your account. This liability is subject to your duty to notify us within 60 days from when your periodic statement is made available to you, as provided in the Electronic Funds Transfer disclosure later in this agreement.

THE FOREGOING SHALL CONSTITUTE OUR ENTIRE LIABILITY AND YOUR EXCLUSIVE REMEDY WITH RESPECT TO THIS SERVICE. EXCEPT AS DESCRIBED IN THIS AGREEMENT, IN NO EVENT SHALL WE OR ANY OF OUR OFFICERS, DIRECTORS, EMPLOYEES, AGENTS, OR AFFILIATES BE LIABLE FOR ANY OTHER DIRECT OR ANY INDIRECT, SPECIAL, INCIDENTAL, CONSEQUENTIAL, PUNITIVE OR EXEMPLARY DAMAGES OF ANY KIND, INCLUDING LOST PROFITS (EVEN IF ADVISED OF THE POSSIBILITY THEREOF), ARISING IN ANY WAY OUT OF THE INSTALLATION, USE OR MAINTENANCE OF THE EQUIPMENT, SOFTWARE, USE OF OR THE INABILITY TO USE THE SERVICE; ANY INACCURACY OF ANY INFORMATION OR AMOUNTS RETRIEVED BY US FROM THE ACCOUNTS; ANY BREACH OF SECURITY CAUSED BY A THIRD PARTY; OUR DEBIT AND/OR CREDIT OR INABILITY TO DEBIT AND/OR CREDIT THE ACCOUNTS IN ACCORDANCE WITH YOUR EXTERNAL TRANSFER REQUESTS; ANY CHARGES IMPOSED BY ANY OTHER FINANCIAL INSTITUTION OR LIMITS IMPOSED BY ANY OTHER FINANCIAL INSTITUTION; ANY LOSS OF, UNAUTHORIZED ACCESS TO OR ALTERATION OF YOUR TRANSMISSIONS OR DATA; OR FOR THE COST OF PROCUREMENT OF SUBSTITUTED GOODS OR SERVICES.

You understand and expressly agree that use of the Service is at your sole risk, that any material and/or data downloaded or otherwise obtained through use of the Service is done at your own discretion and risk and that you will be solely responsible for any damages, including without limitation damage to your computer system or loss of data that results from the download or the obtaining of such material and/or data.

Except as expressly set forth in this agreement, we disclaim all warranties of any kind, express or implied, including without limitation any warranty of merchantability, fitness for a particular purpose or non-infringement of intellectual property or third party rights, and we make no warranty or representation regarding the results that may be obtained from the use of the Service, the accuracy or reliability of any information obtained through the Service, the accuracy of any

information retrieved by us from the accounts or that the Service will meet your requirements, be uninterrupted, timely, secure, or error free.

Indemnification – You agree to indemnify and hold Principal Bank, our officers, directors, employees, agents, and affiliates harmless from any and all third party claims, liability, damages and/or costs (including but not limited to attorney fees) arising from your use of the Service, our reliance on the information, request and /or authorization provided by you under or pursuant to this agreement, your violation of the terms hereof or your infringement, or the infringement by any other user of your accounts, of any intellectual property or other rights of any person or entity.

Charges and Fees – Please refer to the Schedule of Fees provided separately. Additionally, specific fees for the Service will be reflected on your Money Movement transaction screen. The most recent versions of the Schedule of Fees and such additional fee information set forth on your Money Movement transaction screen is hereby incorporated by reference into this agreement.

Insufficient Funds – An overdraft fee may be assessed on your account if an overdraft is created by a transfer made through the Service. Alternately, if we choose to return a transaction that created an overdraft, you may instead be charged a non-sufficient funds (NSF) fee. Both of these fees are disclosed on the Schedule of Fees.

Taxes or Court-Ordered Payments – Neither the payment of taxes nor the making of court-ordered payments through the Service is permitted.

Merchant or Payee Limitation – We reserve the right to refuse to pay any person or entity to whom you direct an external transfer request if we are prohibited from doing so by law or if we believe that the external transfer request is fraudulent. Where permitted by law, we are obligated to notify you promptly if we decide to refuse to complete a transaction.

Alterations and Amendments – We may change the features and any applicable fees or service charges of the Service from time to time. To the extent required by law, we will send a written notice of changes. Any use of the Service after a change takes effect will constitute your agreement to the change. Changes with no adverse customer impact may be implemented without notice to you. We may also suspend or terminate your ability to use the Service in accordance with other provisions of this agreement or the Terms and Conditions governing your account with us.

User Confidentiality – We identify users by their unique User ID and Password. Each person authorized to withdraw from your account will be issued a separate User ID and Password when such person enrolls in our Internet banking service. We will attribute to you, and you agree we have the right to attribute to you, all external transfer requests initiated with your User ID and Password or the User IDs and passwords of others authorized to withdraw from your account. You agree not to give or make available your User ID or Password to any other individual. If you believe that your User ID or Password has been compromised, you must immediately change your password and notify us that your password was compromised. Contact us immediately at 1.800.672.3343.

Information Authorization – You agree that we have the right to obtain your financial information from a financial institution as well as share your financial information with a financial institution in order to attempt to resolve any issues or questions concerning your external transfer requests.

Disputes and Conflicts – If there is a dispute regarding the Service, you agree to resolve the dispute by looking to this agreement and the Terms and Conditions that govern your account with us. If there are any conflicts between this agreement and the Terms and Conditions governing your account with us, the Terms and Conditions governing your account with us will govern. If there is a conflict between what one of our employees says and the terms of this agreement, the terms of this agreement shall control.

Limitations on Number of Transfers – We do not automatically limit the number of external transfers you may make with the Service. However, depending upon the Principal Bank account you are debiting, there may be specific transaction limitations as noted in the Truth in Savings disclosures provided in the Terms and Conditions governing your account with us.

Limitation on Amount of Transfers -- We do limit the dollar amount of external transfers you may initiate through the Service. Your specific limits will be displayed on your Money Movement transaction screen. We reserve the right to change from time to time the dollar amount of external transfers you are permitted to make using the Service, and you will be notified of any such change on your Money Movement transaction screen.

ELECTRONIC FUNDS TRANSFER DISCLOSURE

Your Liability for Unauthorized Transfers

Tell us AT ONCE if you believe your Internet password has been stolen. Telephoning us immediately is the best way of keeping your possible losses down. You could lose all the money in your account (plus your maximum overdraft line of credit). If you tell us within two business days after you learn of the theft of your Internet password, you can lose no more than \$50 if someone uses your Internet password without your permission.

If you do NOT tell us within two business days after you learn of the theft of your Internet password, and we can prove we could have stopped someone from using your password without your permission if you had told us, you could lose as much as \$500. Also, if your statement shows transfers that you did not make, tell us AT ONCE. If you do not tell us within 60 days after the statement was sent or made available to you, you may not get back any money you lost after the 60 days if we can prove that we could have stopped someone from taking the money if you had told us in time.

If a good reason (such as a long trip or a hospital stay) kept you from telling us, we may extend the time periods.

Contact in Event of Unauthorized Transfer

If you believe your Internet password has been stolen or that someone has transferred money from your account without your permission, call us 24 hours a day, seven days a week at 1.800.672.3343 or write to us at Principal Bank, P.O. Box 9351, Des Moines, IA 50306-9351.

Error Resolution Notice

In cases of errors or questions about your electronic funds transfers, call or write us using the information just provided, as soon as you can, if you think your statement is wrong or if you need more information about a transfer listed on the statement.

We must hear from you no later than 60 days after we sent or made available to you the FIRST statement on which the problem or error appeared.

- 1) Tell us your name and account number.
- 2) Describe the error or the transfer you are unsure about, and explain as clearly as you can why you believe it is an error or why you need more information.
- 3) Tell us the dollar amount of the suspected error.

If you tell us orally, we may require that you send us your complaint or question in writing within 10 business days.

We will determine whether an error occurred within 10 business days (20 business days if the transfer involved a new account) after we hear from you and will correct any error promptly. If we need more time, however, we may take up to 45 days (90 days if the transfer involved a new account) to investigate your complaint or question. If we decide to do this, we will credit your account within 10 business days (20 business days if the transfer involved a new account) for the amount you think is in error, so that you will have the use of the money during the time it takes us to complete our investigation. If we ask you to put your complaint or question in writing and we do not receive it within 10 business days, we may not credit your account, or, if we have credited it, we may recharge your account. An account is considered a new account for 30 days after the first deposit is made, if you are a new customer.

We will tell you the results within three business days after completing our investigation. If we decide that there was no error, we will send you a written explanation.

You may ask for copies of the documents that we used in our investigation.

Where allowed by law, we reserve the right to charge a research fee, as outlined in our Schedule of Fees. This fee is non-refundable.

Termination

We may terminate this electronic funds transfer agreement at any time by closing your account with us. You may terminate this electronic funds transfer agreement at any time by closing your account with us. We do not require you to maintain a minimum balance in your account in order to use your Internet access.