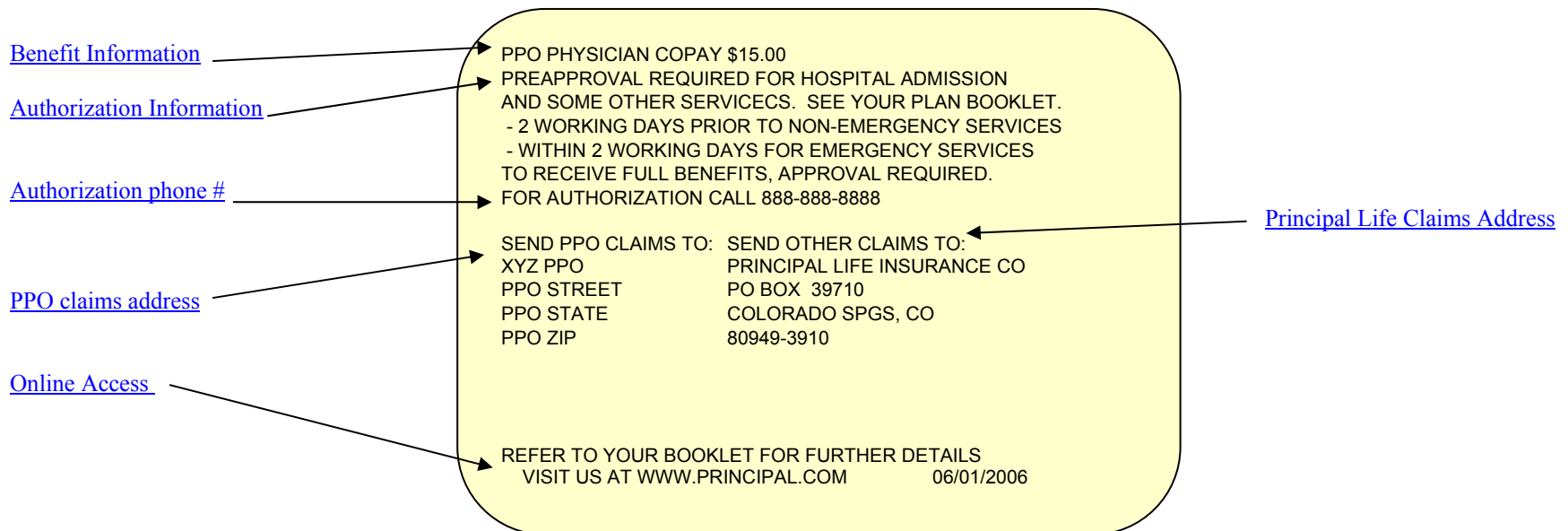
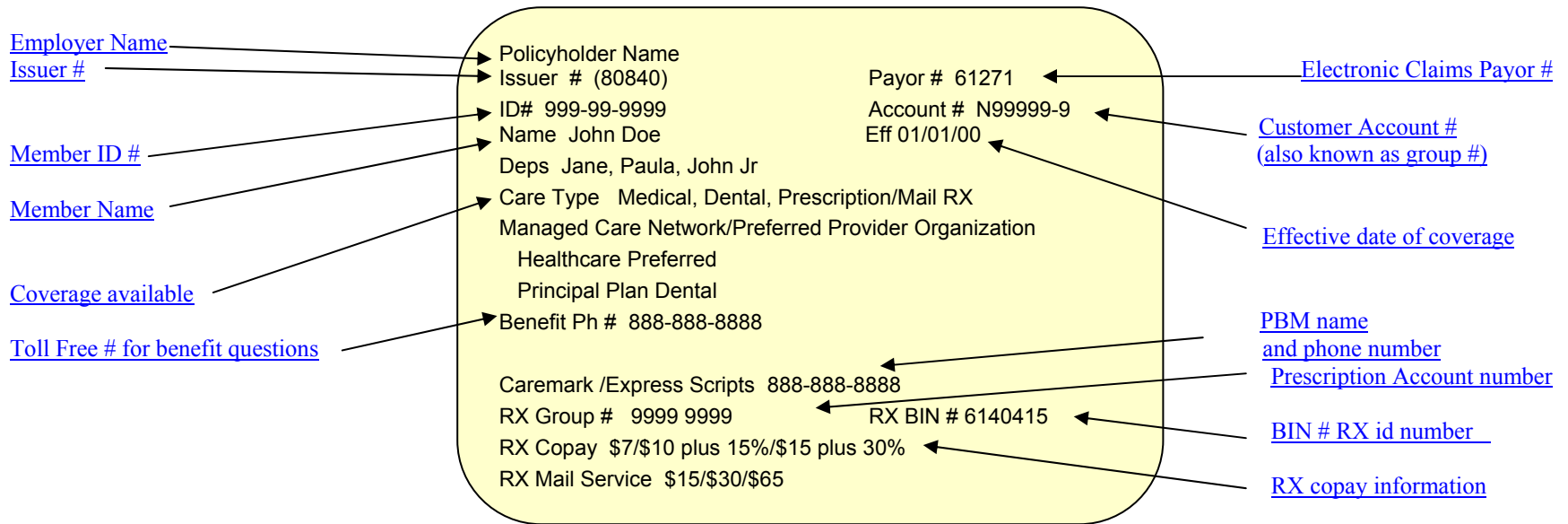


What's on an ID Card



Employer Name - Name of the employer group that holds the policy.

Issuer # - This number is assigned to Principal Life by the Federal Government for reporting purposes.

Member ID # - This is the social security or privacy ID number of the member. Privacy ID numbers are numbers assigned by Principal Financial Group®. This number is used to identify the member.

Member Name - Covered member's name.

Coverage Available – Lists the coverage available for the member. Note: the dependents may not have the same coverage.

Managed Care Network/Preferred Provider Organization – Identifies the member's PPO networks, if any.

Toll Free # for Benefit Questions – Phone number for members and providers to call for questions regarding benefits, eligibility, or claims.

Electronic Claims Payor # - This number is used by providers to submit claims through electronic clearinghouses.

Customer Account # - The account number is also known as the group number. The account number is assigned by Principal Life to identify an employer group.

Effective Date of Coverage – Date the coverage became effective.

PBM Name and Phone Number – Name of the member's Prescription Benefits Management (PBM) company. Also listed is the toll free phone number for members and providers to call regarding prescription coverage.

Prescription Account Number – Pharmacies use these numbers to file claims.

BIN # RX ID Number - Pharmacies use these numbers to file claims.

RX Copay Information – Summary of member's prescription benefits.

Mail Order RX Copay Information – If the member has a mail-order prescription drug option, the copays are listed here. The mail order services are provided by the PBM.

Benefit Information – Highlights of member's medical benefits.

Authorization Information – Summary of when pre-authorization is required on the member's coverage.

Authorization Phone # - This is the phone number members and providers should call to request pre-authorization.

PPO Claims Address – The PPO address is only listed on ID cards when claims should be sent to the PPO for pre-pricing. This is the address where PPO providers send their claims. Note: Non-PPO provider claims should be sent to the [Principal Life Claims address](#).

Website Address – The Principal Financial Group web address which members and providers can view or request benefits, eligibility, claim status and other information.

Principal Life Claims Address – This is the address to be used when members and providers have claims or other correspondence to send to Principal Life. Note: if there is a PPO claims address on the ID card, then PPO providers must send their claims to the [PPO claims address](#).

